Large South African Universal Bank

Africa Core Banking - Multi-country implementation deployment management

Client Situation

The requirement was to assist in designing and implementing a new Core Banking Solution in multiple African countries in a limited time span. Specifically assistance was required in certain of the
design areas, in managing the data migration effort, and in providing a deployment team focused on engaging each country and ensuring the planning, coordination and execution of the
deployment in a standard manner

Approach

- Definition and implementation of an approach that included the following areas:
 - Deployment Planning and Country Engagement Consolidate, plan and manage all activities required to co-ordinate the successful simulations, dress rehearsals and implementation of the Core Banking solution in each country
 - Data Migration Reconciliations Manage and execute the data migration reconciliation process with all relevant parties. The reconciliation scope covered the financial and non financial data.
 - Simulations The activities included the scope, planning, execution management and reporting of the simulation results
 - Payments Deployment Provided functional and project management support to country to ensure the selected solution is successfully implemented. The implementation included the management and support of testing, including the Industry testing
 - Data Migration Plan, organise and monitor the Data Management and Data Quality Management streams of the programme for the African countries. Including the validation, verification and quality control of the Quality Centre (QC)

Simulation Approach Objectives management Deployment Tracking

Key Benefits

- Involved in the successful roll out of the Core Banking solution to 4 African countries
- Approach was defined and implemented across the various country implementations
- Reduced the support requirements from the overall centre team during the Go Live and post implementation phase
- · Centralisation of deployment activities and applied lessons learnt between the respective countries
- Simulations and Dress Rehearsals provided the business with a mechanism to assess their readiness for implementation and define specific action plans to

